

## Grievance Redressal/Escalation matrix

Details of designation	Contact Person Name	Address where the physical address location	Contact no.	Email Id.	Working hours when complainant can call
Customer Care	Mihika Bendarkar	8th Floor, Wing A, Building No. 3, Inspire BKC, G Block, Bandra Kurla Complex, Bandra East, Mumbai Maharashtra 400051 India	9172964951	<a href="mailto:mihika.bendarkar@nuvama.com">mihika.bendarkar@nuvama.com</a>	9:30 AM to 6:00 PM
Head of Customer Care	Sarfaraz Darvesh	8th Floor, Wing A, Building No. 3, Inspire BKC, G Block, Bandra Kurla Complex, Bandra East, Mumbai Maharashtra 400051 India	9820067035	<a href="mailto:sarfaraz.darvesh@nuvama.com">sarfaraz.darvesh@nuvama.com</a>	9:30 AM to 6:00 PM
Compliance Officer	Mr. Atul Bapna	8th Floor, Wing A, Building No. 3, Inspire BKC, G Block, Bandra Kurla Complex, Bandra East, Mumbai Maharashtra 400051 India	+91 22 6623 3478	<a href="mailto:complianceofficer.nwm@nuvama.com">complianceofficer.nwm@nuvama.com</a>	9:00 am to 6:00 pm
CEO	Mr. Ashish Kehair	8th Floor, Wing A, Building No. 3, Inspire BKC, G Block, Bandra Kurla Complex, Bandra East, Mumbai Maharashtra 400051 India	+91 22 6620 3030	<a href="mailto:DD1@nuvama.com">DD1@nuvama.com</a>	9:00 am to 6:00 pm
Principal Officer	Mr. Ashish Kehair	8th Floor, Wing A, Building No. 3, Inspire BKC, G Block, Bandra Kurla Complex, Bandra East, Mumbai Maharashtra 400051 India	+91 22 6620 3030	<a href="mailto:DD1@nuvama.com">DD1@nuvama.com</a>	9:00 am to 6:00 pm